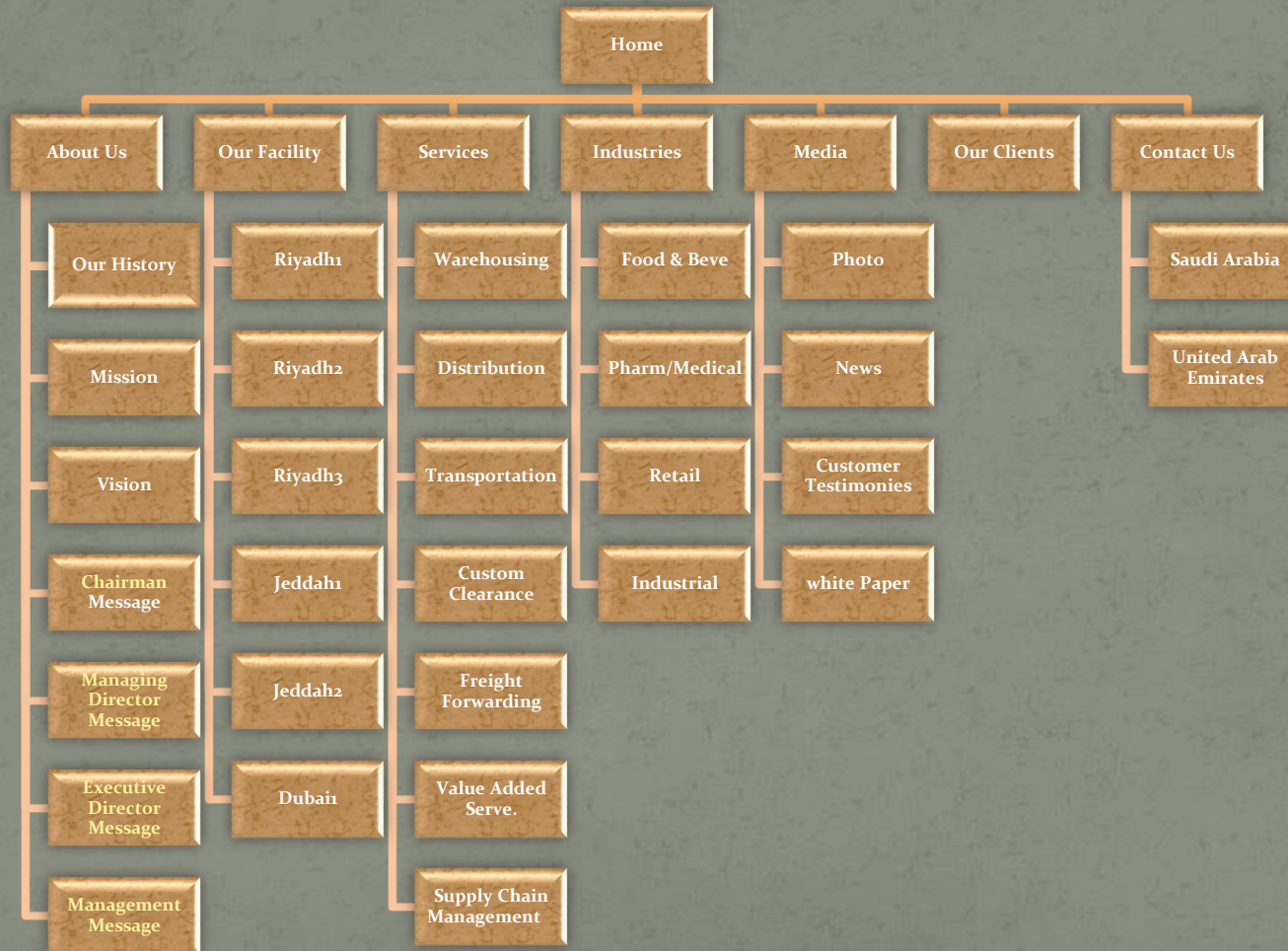


TLC

Company Profile

Website contents layout



Takhzheen Logistics Company (TLC) is a regional end-to-end supply chain provider who believes in providing quality supply solutions to its customers to build a long lasting business partnership.

Our motto is to provide you with Efficient, Economical and quality supply chain solutions that propels business growth and profitability through continuous improvement and flexibility. TLC strives to explore new avenues to serve and deliver...

Sub Tab {Our History }

TLC was founded in the year 2008 with an aim to serve the Saudi market with a focus on the cold chain segment from Riyadh with an 8,000 Sq.m cold stores. At present TLC built up on its success and expanded its presence in Riyadh with 2 Additional facilities with Freezers, Chillers and Temperature Controlled Warehouse in Sulai, Riyadh.

TLC also expanded in western region of the KSA by adding two more warehouses in Jeddah providing Chill, Freezer and temperature control options for its customers.

Keeping alive the Mission and Vision, TLC have entered in to an expansion phase and have grown up as a Regional player by spreading its wings in Dubai, U.A.E by opening up a state of the art ambient facility in DWC, Dubai. In addition to this TLC have signed new turnkey projects to establish additional facilities in Dammam, Riyadh and Jeddah.

Sub Tab {Our Mission }

TLC's mission is to provide comprehensive supply chain solutions while maintaining the highest level of social responsibility and emerge as a major regional player by 2020

Sub Tab {Our Vision }

To earn the distinct status of “preferred” supply chain partner through exceeding our customers’ expectations.

{Chairman Message}



As Takhzeen Logistics Company (TLC) we are very pleased and thank you for considering us as a possible partner in establishing a quality Supply Chain Service Provider in Saudi Arabia. We are pleased to respond to your request for a proposal and to provide a Quotation for services opted. We are confident that the solutions we can provide will suit your requirement and that we can convince you that we are able to take on required premises and manage them to your quality standards. TLC has the breadth & depth of Management capability and experience as a Contract Logistics partner having reputed Customers in the field of FMCG ,FFV, Electronics and Pharmaceutical Industry. At present TLC is in the process of a revolutionary phase in our business as we are engaged in upgrading systems and processes covering Quality management ,Health, Environment ,Safety and Processes improvement . TLC is expanding in to Eastern and Southern regions in addition to its strong presence in Central and Western regions. We trust that you will find in TLC a quality Logistics partner who meets or exceeds your requirements.

Yours truly,

Muflih Alkayid

{Managing Director Message}



The idea of establishing this company came into being to serve the private sector believing in the importance of having a Saudi company specialized in logistics services, one that is capable of providing professional and modern logistics services applying the most recent specifications of sorting, transportation and supply.

Based on that concept, the company launched its first branch in Riyadh to attract leading agricultural and food companies. The two big assets are the distinguished services provided by the company and the competent manpower, whose main concern is satisfying client requirement and giving the best services possible

Our Warehouse Management System drives the process namely: offloading, sorting, put away, picking, packing, shipping and inventory control. Our warehouses are equipped with temperature monitoring devices to track deviations and provide alarms. We focus on providing on the job training and refresher courses to maximize their performance and commitment with scope for self development and the organization..

TLC is capable of offering solutions and consultancy services to the complete satisfaction of our customers and we are confident that we can do it.

Mohammed Bin Nader

{Executive Director Message}



Takhzeen Logistics Company is the first Saudi based company in the logistics industry, continuously developing its services and adapting new guidelines to keep pace with the latest advancement in international standards and recommended practices for logistics industry. We strive for excellence in service-management to our clients on the right place at the right time. We have specialized equipment& systems and professional staff with extensive experience in logistics industry.

Our company is privileged to announce the continuous expansion to all major cities of the Kingdom. By the grace of Allah, we are continuing to expand within the Kingdom to meet the needs of our customers. In 2016, we made a comprehensive plan to cover most regions of the Kingdom and expand our customer base to ensure quality service with competitive prices. We are providing storage for all types of goods ranging from freezing temperature -30 to +28 degrees, Ambient to Dry. In addition, we provide transportation services under specific temperature requirement to meet the needs of our customers with high efficiency. We provide goods-flow and inventory-management with high accuracy to reduce the operation cost of our customers.

Not only will our management be healthy and transparent, but we will also evaluate our employees fairly, regardless of nationality or age, through our understanding of and respect for the cultures thereof. We will work to ensure that our employees can make the most of their abilities, creating satisfying work environments and further raising the value of our company, making it a loved and respected member of the greater community.

I am proud of our accomplishments so far, and I look forward to our continued growth and success in the years ahead. I know that we will face many challenges, but I am confident that our people and our leadership, guided by our core values, will meet these challenges and continue to provide great value to our customers.

In closing, I would like to welcome you to TLC and our web site. I invite you to explore our web site further and learn how we can help you to achieve your goals.

“The only constant in this world is change”

Change is coming!

Almuthana Alkayid

{Management Message}

Takhzeen Logistics Company (TLC) is very thankful to its entire business partners for supporting its vision establishing TLC as a quality end-to-end regional supply chain service provider..

We are confident that the solutions we provides will suit every customer requirement and that we will prove we are able to take our customer business and manage it to international quality standards.

TLC has the breadth and depth of management capability and experience to provide a competitive regional end-to-end supply chain service for every industry with proven track record of delivering successful solutions to the Food and Beverages, Medical/Pharmaceutical, Retail and Industrial Segments.

All our facilities are equipped with variety of storage and material handling systems that can serve every need.

All of our facilities are built up to the highest standards with Dock Levelers, temperature control and monitoring systems, CCTV, modern office space, backup generators and 24x7 Security guards.

Our facilities are managed using state of the art warehouse management system, handheld units and latest tracking technology..

{Riyadh 1}

Established in the year 2008, through this warehouse TLC made its entry in to the field and is located in the prime warehousing area named Sulai in Riyadh in a 10,000 Sq.Mtrs of area comprising of Freezers and Chillers equipped with most modern. Many prestigious patrons are served from this facility Viz., Baskin Robins, Al Safi Danone, Multibrands, Tim Hortons, Godiva to name a few.

- **Location Map** ([24°38'13.66"N 46°50'55.29"E](#))
- **Pictures**

{Riyadh 2}

TLC took over this state of the art brand new facility in the year 2015 which is located on the Al Hamra Street behind Dallah Driving School in Sulai, Riyadh in a sprawling area of 30,000 Sq.Mtrs. This Warehouse comprises of Dry, Ambient, Chilled and Frozen Storage facility under one roof. Some of the prestigious customers who are served from this facility are: BinZagr, Food and Entertainment (A Fawaz Alhokair group company), Arzak Al Khalijia (Dandy Brand) and Al Safi Danone.

- **Location Map** ([24°39'37.58"N 46°50'22.39"E](#))
- **Pictures**

{Riyadh 3}

TLC took over this facility in year 2016 to cater to the requirement of its customers who were in need of Ambient Storage (temperature between +18 and +25 Degrees Celsius) and is located just behind Othaim Corner on the Abu Ubaydah Amir Ibn Al Jarah Street in Sulai in an area of 8000 Sq.Mtrs. Prestigious partners viz., Multibrands, Godiva, Jaffali, Ikar Nexhold, Saudi Arabian Renal Services (SARS), Qatar Flour Mills (QFM), and Tim Hortons are served from this facility.

- **Location Map** (24°40'46.80"N 46°50'6.83"E)
- **Pictures**

{Jeddah 1}

TLC in order to make its presence in the Western Region constructed its own warehouse in the year 2012 in an area of 15,500 Sq.Mtrs located on adjacent to King Faisal Road, Khomra, Jeddah. This facility comprises of Freezers. Business partners viz., BRF (Sadia) and Al Fakieh Farms or Poultry are served from this warehouse.

- **Location Map** (21°18'46.10"N 39°10'51.84"E)
- **Pictures**

{Jeddah 2}

TLC in order to fulfill the needs of its customers under one umbrella took over this facility in the year 2016 which is located adjacent to Jeddah 1 facility covering an area of 12,000Sq.Mtrs. This ambient warehouse operates at a temperature range of +18 and +25 Degrees Celsius. At present it serves customers from the Food and Pharmaceutical Industry viz., Ikar Nexhold, Diamond Charter, Mid Terano.

- **Location Map** (21°19'22.78"N 39°11'19.74"E)
- **Pictures**

{Dubai 1}

TLC in order to establish itself as a Regional player took the first step outside the kingdom and took over this State of art and one of kind Ambient facility located near Jebel Ali covering an area of 11,000 Sq.Mtrs recently in April 2017. It has for convenience of customers quality offices at the Mezzanine Floor with all amenities. This warehouse is located at Dubai Logistics City with easy access from Sheikh Zayed Road(E311) and Emirates Road(E611) in Dubai.

- **Location Map** (24°53'03.62"N 55°08'10.68"E)
- **Pictures**

{Warehousing}

TLC has State of the Art Temperature Control Warehouses that operates for Multiusers or Dedicated users located in Riyadh and Jeddah either on 2PL or 3PL basis.

- **Freezers:**

- TLC has the capability to provide Freezers which can operate between temperature range of -18 Degrees Celsius and -24 Degrees Celsius. For some special type of Customers based on the requirement the temperature can be set at -26 Degrees Celsius.

- **Chillers:**

- TLC provides Chilled storage facilities to its customers. These chambers temperature is set to operate at a range of 0 to 10 Degrees Celsius.

- **Ambient Storage:**

- TLC Warehouses are equipped with temperature control system to provide warehousing space between a temperature range of +18 and +25 Degrees Celsius.

- **Customized Storage:**

- TLC specializes in providing customized storage facility to Customers based on various temperature requirements which cannot form part of Multiuser standard temperature range. Such customization will need adequate information to be provided by Clients and TLC will have to conduct a due diligence study with its experts to arrive at the right solution.
- TLC's temperature Controlled facilities are duly calibrated and has automated temperature tracking facilities. All its facilities are installed with Automatic Transmission Switch (ATS) which is connected with backup Diesel Generator which takes care of power outage from Saudi Electricity Company.
- As a Quality control measure TLC have introduced various Checklists in an easy to understand and fill (Tick Mark or Yes or No) type which are to be maintained as per period stated there on. Standard Operating Procedures (SOPs) and Work Instructions (WI) are available on each site to ensure the process is adhered.

{Distribution}

- TLC has the expertise and experience in providing dedicated distribution services within the Country where it operates for both Dry and Temperature Controlled movement of goods. Vehicles deployed are well maintained, calibrated cooling system with movable partitions and tail gates as per need and specification shared by the clients. All vehicles are fitted with GPS sensors to facilitate online tracking of movement of vehicles, monitor transit temperature and capable of obtaining historical temperature data through the application. TLC provides this tracking facility to its customer on their palms through any smart phone with Internet connection.
- Route mapping, loading and offloading sequence is guided by the WMS thereby eliminating the possible human errors.
- Obtaining PODs and timely submission of such PODs either through manual or electronic means, achieving the desired KPI levels as agreed with clients are the key factors for TLC's success in this field.
- A specialized Transport management team monitors and manage the fleet to guarantee optimum usage and meet any exigencies.
- A qualified training program is conducted along with induction training to all Drivers and staff associated with this task which deals with behavioral, safety and security. Periodic evaluation of the team and conducting refreshers courses and arrange for additional training is provided based on scheduled training matrix through the QHSE Department.
- TLC strictly adheres to the Local law related to traffic and carriage of goods and hence peace of mind and guaranteed deliveries are always assured.

{Transportation}

- TLC through on its own or through its qualified network provides Transportation facilities to its customers. Such transportation is covered for Dry and all type of Temperature controlled movement of cargo. TLC is capable of meeting the customers demand in transportation right from 4 Ton vehicle to a 40' Container movement from origin to any destination within the countries where it currently operates. Special cases of providing solution to move cargo within GCC countries is arranged through its network.
- TLC is capable of providing the required transportation facility from all ports to warehouses located in Saudi Arabia and return the empty containers to shipping lines.
- As TLC is committed to adhere to the Traffic regulations, prevailing law of the land, and QHSE, customers are guaranteed hassle free, safe, secure and timely execution of deliveries.

{Customs Clearance}

- TLC aims to provide end to end solutions to its customers. Hence through its very strong network is capable of providing quality support in clearing the goods within KSA. TLC steps in to the role of a consultant to its clients by interacting with Suppliers of its Customers to advise them the right and sequential steps to be taken to ensure eliminating delays at ports of KSA which otherwise may result in demurrages.
- TLCs representatives always exhibit proactive attitude to ensure timely filing of documents with Customs Authorities and in case of requirement of filing documents with SFDA, thus ensures timely clearance avoiding demurrages or detention charges. It also guides its customers to have SASO certification where necessary in order to qualify for smooth clearance process.
- TLC ensures that activity reports are submitted to its clients for easy tracking and monitoring of the process.

{Freight Forwarding}

- TLC as part of providing end to end business solutions provides its customers the services of Freight forwarding either by Sea or by Air through its strong network. TLC is capable of obtaining the best price for its customers depending upon the timeline the customers have in routing the cargo through appropriate Shipping or Air lines.
- TLC with its experience is well aware that savings on freight cost element directly benefits the customer to have a competitive edge in pricing when compared to its customers.

{Value added Services}

- TLC has in it the ability to provide value added services to its Customers viz., Designing, Co-Packing, Labeling, Bundling, Track and Trace, etc.
- TLC can provide Cash management for e-commerce activities for its client

{Supply Chain Management}

- TLC has experts who can provide with comprehensive Supply Chain Management solutions to its customers. This includes the Control Tower Concept of managing the end to end supply chain process right from taking over the cargo from manufacturer or Distributor at Origin, all ex Origin logistical services up to port of Origin, Freight arrangements, Customs clearance at destination ports, movement of cargo from destination ports to Warehouses or end user.
- TLC has expertise in designing the warehouses, arrange for construction if needed, implement SOPs and Work Instructions and manage on behalf of the clients at agreed or standard KPIs. It is highlighted that such solutions are provided with a combination of required technology and qualified manpower to support its clients. Such services can be provided on a 4PL basis or as a contracted consultancy service to the Customer.
- TLC possesses the talent to provide Inventory management services with required technology support to its customers. This includes, organizing the warehouse of the customer, conduct Inventory and provide reconciliation report or deploy its expert staff with required methodology and IT system to manage the Inventory on contractual basis at the client's premises.

TLC at present caters to the following type of Industries:

{Food and Beverages}

At present TLC have in its portfolio more than 42 customers of major and medium size market share holders of this industry for whom Warehousing services are provided.

The warehousing services falls under three major categories viz.,Frozen, Chilled and Ambient.

Note: For details of such customers please refer to our Customer profile.

- **Case Study:**

- When this debutant multiple brands importer and distributor of Food and Beverages was in need of a reliable Logistics Partner, opted TLC, who provided him with solutions for Storage and handling activities combined with Technological support at an affordable price that lead to a tremendous growth of this client from Sub 100 Pallets to an Average of 3900 Pallets today. This partnership commenced in the year 2010 and is continuing strongly...



{Pharmaceutical Industry}

TLC has under its umbrella 5 Pharmaceutical Companies who are dealing in Medical devices and sterilized equipment. TLCs has the expertise to provide the required type of Temperature controlled Warehousing services which complies to the SFDA requirements. TLC trained manpower with technological support ensures prevention of contamination, monitor and control expiry dates products movement, Batch Tracking, provision of quarantine area, temperature monitoring and recording, Pest management etc., as is typically required for this Industry in addition to its stringent Safety and security measures.

- **Case Study:**

- As a debutant IKAR NEXHOLD approached to provide them with storage and handling solutions in compliance with the requirements of SFDA. We as TLC conducted a due diligence study and after careful analysis provided them with the required support. Though they started with a minimum volume of 200 Pallets in the month of August 2016 at Riyadh today they have grown by 142% in Riyadh and have commence operations in Jeddah too with us.



{Retail}

TLC management is specialized and highly experienced in dealing with retail Industry. This is not restricted to dealing in Food and beverage segment alone. TLC is specialized in dealing with other retail segments too. Electronics, Garments and Furniture are few other segments to name a few...

- **Case Study:**

- Food and Entertainment (member of Fawaz Alhokair Group) opted the services of TLC after various rounds of visits and study by both parties to one another's facilities to understand the business in its true sense and worked out the modus operandi for storage and handling and distribution to its 20 Branded Retail stores with 350+ branches in Saudi Arabia. This diligent and dedicated solution sounded feasible and attractive to F&E who eventually signed the deal to commence its operations with TLC.



{Industrial}

TLC management is specialized and highly experienced in dealing with retail Industry. This is not restricted to dealing in Food and beverage segment alone. TLC is specialized in dealing with other retail segments too. Electronics, Garments and Furniture are few other segments to name a few...

- **Case Study:**

- A Dairy Industrial Regional Major Player opted for the services of TLC after several rounds of discussions and evaluation of TLCs capabilities, flexibility and infrastructure. Stringent and tough QHSE evaluation process was conducted by the customer and TLC successfully demonstrated its abilities with comprehensive QHSE documents and infrastructure. From January 2016 onwards TLC is providing the services to this customer in handling its Raw material and Finished products. TLC provides clear visibility on Production date, Expiry Date and Batch number to meet its production planning requirements of Raw material. TLC with its capability of WMS and RF HHT was able to capture the required details and set the strategy of stock rotation as per Customers requirement providing clear visibility and a seamless flow of Raw material to meet the production line requirement. Similar strategy was adopted for the smooth flow of its Finished Products on time and every time...



Our Clients





Food & Entertainment

Member of Fawaz Alhokair Group



[Contact Us]

{Saudi Arabia}

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